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Caroline Cranos is a Program Administrator for the Center for Tobacco Treatment Research and Training (CTTRT) at the University of Massachusetts Medical School. She is an integral part of the team responsible for the administration and curriculum development of the internationally recognized UMass TTS Training and Certification Program and the associated Train the Trainer in Tobacco Treatment (T4) program. She was the coordinator for the Multi-State Collaborative for Health Systems Change (MSC), a collaborative of organizations and individuals working within states and nationally to support changes in healthcare systems to reduce tobacco use.